

2009-2010

Instruction Provided

535 Students Served
378 women
157 men

89 aged 18-24
216 aged 25-40
195 aged 41-59
35 aged 60+

91 Asian
256 Black
69 Hispanic
4 Pacific Islanders
115 Caucasian

128 Employed Full-time
79 Employed Part-time

**22,173 Hours of Instruction
provided by:**

262 Tutors
123 New Tutors in 09-10

Number of Students in:
ABE - 273
GED - 20
ESL - 242

Annual Report

Success Stories

Jennie Maximilien moved from Haiti to Chester four years ago. She and her husband have two young children.

Jennie has been studying English at DCLC for more than three years. Twice a week, before her husband leaves for work, she meets with her tutor, Eve Mountford.

Last summer, Jennie studied to become a Certified Nursing Assistant (CNA) and Eve helped Jennie with her CNA materials. Soon after she passed her certification test, Jennifer was hired by Fair Acres Geriatric Center as a CNA on the overnight shift. Now, she gets off work at 7 a.m. and then meets with Eve at 8:30. Although she is tired after working a full shift, she remains committed to improving her English.



Qin Wang Reese came from China five years ago when she married an American who lives in Aston. Almost immediately after arriving, she came to the Literacy Council to learn English, and she studied here for four years. Last year, she got a full-time job, working in the accounting office of a local company.



To show appreciation for what DCLC had done for her, Qin held a Dim Sum sale at work. She took orders for beef, cream cheese and shrimp dumplings, and cooked all day one Sunday and delivered the delicacies on Monday. On Tuesday, she brought in \$392 she raised through this sale.

Through a challenge grant, Qin's contribution was doubled (all new and increased gifts through 2013 are matched dollar for dollar). Qin was thrilled to hear her \$392 would turn into \$784!

Help Us Meet the Challenge & Write More Success Stories

Thanks to Doris Buffett's Sunshine Lady Foundation, *new and increased* gifts to DCLC will be matched dollar for dollar up to \$10,000 for the next three years! Double your gift to DCLC at www.delcoliteracy.org or send a check to DCLC, 2217 Providence Avenue, Chester, PA 19013.

Donors in Fiscal Year 2009–2010

320 Market Cafe
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Elizabeth Allen
Anne Allman
Henry Alphin
Heather Anderson
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Marco Anglesio
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Eileen and Phil Askey
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Catherine Baker
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Kimberly and Dennis Beals
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Lrel Bell
Beneficial Bank
Trudie Bennett
Peter Benoliel and Willo Carey
Robert and Carole Berley
Shanika Bernard
Madeline Bialecki
Sophia Bialecki
Jane and Paul Billings
Ann Binder
Frances Bloom
Stephen Bobyock
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Brenda Brenner
Steven J. Brown MD
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Holy Trinity Lutheran Church
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Sheila McCann
Gloria McNutt
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Karen and Bill Milheim
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Virginia and William Mosher
Olga Moskatova
Tatiana Moskatova
Eve Mountford
Marshall Muhammad
Moira Mumma
Catherine Murdock
Ryan Norris
Theresa M. Nunniato
Kenneth Takeshi Ogawa
Patricia O'Hagan
Linda and Brian O'Hara
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Barry Patterson
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Philadelphia Foundation
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Linda Ramsey

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 Qin Reese
 Sue Ann Reeves
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 Carole Rittenhouse
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 United Way of Southeastern Pennsylvania
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 Saral Waldorf
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 Wal-Mart Store #2830
 Jill Walters
 Karl and Debbie Weger
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 Laura and Mitchell Wienick
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 Wise Original Florist
 Ernest Wright
 Richard Young

From the Board of Directors

From the Board President's chair, I see an engaged Board of Directors who, while looking at the "big picture," are also actively involved in more specific committee work which puts us in closer contact with the workings of the Literacy Council – Finance, Development, Building, Governance, and Marketing. With care and frugality, fund-raising and grant writing, we have survived the near meltdown of state funding and a precarious economy. We have secured a key Challenge Grant from Doris Buffett's Sunshine Lady Foundation which matches dollar for dollar new and increased gifts to DCLC up to \$10,000 per year for three years. This old building that houses the DCLC "headquarters" continues to assert its age and needs. We're listening to it.

Board participation and training continue to increase due to the efforts of the Governance Committee. We have been guided by the goals and objectives of the four-year Strategic Plan developed in 2009. Now, half way through the plan, the Board will be revisiting the Strategic Plan in a Board Retreat in May.

We believe that DCLC is approaching the "tipping point," a term which Madeline borrows from author Malcolm Gladwell and to that end, we will focus more attention on marketing DCLC, to bring the Literacy Council even more into the public consciousness. There is



always more to be done. Our competent and dedicated staff, our incredible small army of volunteers, and our brave and wonderful students inspire the Board and make us proud to serve them.

Ann Kane Seidman,
 President of the Board

Board President Ann Seidman found many of her gift needs among the fair trade items sold at 10,000 Villages Community Shopping Event last December. The Literacy Council raised almost \$900 to support our programs. Thanks to 10,000 Villages of Media for hosting this event.

DCLC truly appreciates all donors and volunteers. If we have misspelled, misplaced or omitted your name in these lists, we sincerely apologize. If you see an error, please call or email the office to let us know so that we can correct our records.

Volunteers in Fiscal Year 2009-2010

George Acton
Elizabeth Allen
Kade Langston Aris
Naomi Bailey
Donna Barksdale
Katie Barksdale
Gloria Barsky
Cindy Bateman
Cora Becker
Trudie Bennett
Robert Berley
Parminderjit Bhullar
Reneé Biondi
Shirley B. Birenbaum
Ronald Blagman
Valerie Blair
Frances Bloom
Patricia Boccella
Cynthia Booker
Jane Bostwick
Drick Boyd
Marion Boyle
Elizabeth Braden
Eileen Brennen
Marcia Briggs
Saundra Brown
Kimberly Read Bryan
Rick Burns
Patricia Burroughs
Susan Campanile
Robert Campbell
Stephanie Campetti
Gloria Campisi
Joe Canamucio
Olga Canamucio
Anthony Carbo
Francis Cardell
Victoria Cardell
Ranjan Cardinal
Jan Carfagno
Carol Carr
Linda Carr
Brenda Chang Castillo
Lyn Chesna
Carol Clark
Julia Ann Clark
Markiya Collier
Desiree Collins
Diana Condon
Mary Connell
Virginia Conover
Maureen Cotterill
Joe Ann Craft
Lance Cristiano
Joann Crowley
Barbara Damon
Erica Danowitz
Leslie Darley

Suzanne Davis
Janet DeAmbrogio
Susanna DeCecco
Jane Delaney
Terese DeSanto
Jennifer Dixon
Erin Dolinger
Jack Dougherty
Diane Drott
Carol Dukes
Rick Durante
Harvey Engelhardt
Patricia Evans
Roberta Evariantash
Louise Ewen
Priscilla Ewing
Komlan Ezunkpe
Lenore Fair
Bonnie Fay
Joseph Feldman
Jacqueline Fields
Maureen Fleming
Anastasia Flick
Joyce Fortunato
Barbara Frank
Joanne B. Frank
Mark Anthony French
Elaine Frieberg
Rosemarie Gaudino-Moore
Carolyn Gelone
Elaine Gilbert
Ann Gilligan
Donna Glace
Chris Goldberg
Susan Gordon
Barbara Gottlieb
Grassman and Son
Celesta Gray
Flossie Graziola
Nancy Griffith
Lorraine Grippi
Christopher Haas
Mary Halloran
Elizabeth Hamilton
John Hanson
Gabrielle Harman
Shonette Harrison-Carew
Martha Harriz
Patrick Hartnett
Joseph Hawkins
Monet Hawkins
Alvie Hearren
Terri Heinrichs
Frank Heinze
Wendy Hess
Robin Hickerson
Charlotte Hobson
Nancy Hoffmann

Richard Hollingsworth
Robyn Huber
Diane Hughes
Caroline Hummel
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Anne Iskrant
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Marriane Jenkins Wrambel
Brenda Johnson
Hattie Johnson
Mary Johnson
Nakia Jones
Hedy Kahn
Joanna Kammer
Barbara Kaplan
Sandy Kauffman
Michael Kauffmann
Ralph Kaufman
Fern Kenrick
Walter King
Penny Klingler
Mary Kreuzberger
Nicole Krom
Helen Kuhlen
Catherine Lathbury
Valerie Latney
Donna Lee
Daria LeRoy
Nancy Letts
Jane Theresa Lewis
Sharon Lilly
Dick Linderman
Nancy Loescher
Barbara Logan
Cynthia Long
Jeannie Longin
Marjorie Lucci
Virginia Lumley
Debra Lytle
Ann Mahon
Margaret Manila
Tanya Manila
David Markman
Ron Martella
Dorie Martin
Lizatte Martin
Joan Martinolich
Peter Matthews
Marcia McCallister
Edward McCann
Theresa McGilvery
Joseph McGonigle
John McGuckin
Sally McNulty
Florence Medica
Liz Meister

Marjorie Merklin
Patricia Miele
Paula Miller
Doris Mitrani
Lillian Mittleman
Mary Ann Mittleman
Dr. Mary Moore
Anita Jean Moran
Tatiana Moskatova
Eve Mountford
Reisa Mukamal
Sister Antoinette Munafa
Mary Ann Murray
William Murray
Deborah Mustafa
Rosemarie Naef
Joan Neely
Marian O'Meara
Koffi Occansej
Joshua Ocko
Elise M. Ortiz
Barry Patterson
Patricia Paul
Judy Peeler
Thomas Pickard
Melissa Porter
Andrea Poyser
Rosalie Pressman
Bob Preston
Linda Ramsey
Brucie Rapoport
Stephen Reckefus
Phaedra Reed
Reginald Regis
Marie Reich
Betsy Rentz
Will Richan
Dawn Marie Riddle
Robert Rimm
Trudi Rockwell
Mona Rofail
Barbara Rolison
Megan Rutkowski
Gregory Sacharok
Patricia Saltis
Rande Saxe
Patricia Scanlon
Janet Schroeder
Frances Schultz
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Rose Marie Seavey
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 Elizabeth Smith
 Gregory Smith
 Jill Smith
 Wayne Smith
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 Carolyn Snape
 Dan Snyder
 Lois F. Snyder
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 Richard Spahr
 Jane Spiller
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 Emy Starankovic
 Barbara Starkey
 Jennifer Stevens
 Bill Stewart
 Jack Stoddard
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 Lois Taylor
 Christina Teter
 Asiya Thompkins
 Selina Thompkins
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 Dottie Tiffany
 Edward W. Tomezsko
 Lindsay Tomlinson
 Christy Tramdaks
 Yvonne Turner
 Eleanor Vadala
 Maria Valentin
 Helene Van Hoeven
 Saral Waldorf
 Margaret Wales
 Linda Walker
 Linda Walker
 Cathryn Walsh
 Jennifer Walsh
 Ruby Walters
 Anne Weisbord
 Melissa Wickham
 Jacquelyn Witherspoon
 Cam Witzleben
 Kaylin Womack
 Mary Woods



35 Years Improving Lives through Literacy

In my five years with the Literacy Council, I have met some very successful people who have proudly told me that they are where they are today because of the help they got from DCLC. I have met former DCLC students who:

- Own their own restaurants and stores;
- Own car repairs shops;
- Have successful careers in the fields like engineering and nursing;
- Became U.S. citizens;
- Bought homes;
- Have gone to post-secondary training and/or college; and
- Are active in their churches and community organizations.

I look back with gratitude to those original volunteers who set in motion 35 years of raising literacy levels and improving lives. They established the keystone, and we continue to build on their foundation.

Dollar General Funds Interim Help

The Literacy Council received a \$5,000 grant from the Dollar General Literacy Foundation to engage adult learners who have been assessed and are waiting to be matched with tutors. A new eight-week orientation program will offer an overview of the Literacy Council’s services and address such issues as expectations, career goals, educational goals and computer skills.

Philadelphia Foundation Supports DCLC

DCLC has received a \$20,000 grant from the Walter Hering Fund #2 of The Philadelphia Foundation in general support our adult literacy programs. “This year, we celebrated DCLC’s 35th year of providing literacy services to local adults,” said Executive Director Madeline Bialecki. “This funding will enable us to increase the number of trained tutors and better respond to the need for adult literacy instruction.”

Revenue & Other Support 2009-10	
Grants	\$436,349
United Ways	43,936
Individuals	50,266
Fund-raising	3,626
Interest Income	635
Total Support	\$534,927
Expenses	
Program Services	361,293
Support Services	84,572
Fund-raising Expenses	11,625
Total Expenses	\$457,518

Mission of Delaware County Literacy Council

The Delaware County Literacy Council works with adults who wish to read, write, speak and understand English, helping them to increase their communication skills and to participate more fully in society. The Council uses volunteers to ensure that programs are free and accessible to everyone.

Honoring Hard Work of Volunteers at Annual Celebration



“It is hard to believe, even for me, that four years ago I couldn’t speak and understand English ... but tonight I’m standing in front of you and speaking in English,” said Russian native Tatiana Moskatova of Brookhaven, receiving the Student-of-the-Year award at the Annual Literacy Celebration, held November 17 at the St. James

Alumni House in Eddystone.

During the evening’s festivities, several other awards were presented. Maureen Fleming of Glen Mills and Lillian Mittleman of Havertown and were recognized as Volunteers of the Year. Ms. Fleming tutors an adult learner in basic literacy, as well as contributes to such events as book club meetings, fundraisers, and other Literacy Council activities. Ms. Mittleman creates the DCLC newsletter.

Nelly DeSandoval of Chester and Diane Drott of Brookhaven were named the ESL Tutor-Student Pair of the Year. Carol Ayoub of Broomall and Reisa Mukamal of Swarthmore were named the Adult Basic Education (ABE) Tutor-Student Pair of the Year. (Pictured, left to right, in photo below.)



Eve Mountford of Swarthmore received the Helen B. Simyak Tutor-of-the-Year award. Unfortunately, Ms. Simyak could not attend this year’s event; however, she proudly granted the opportunity to present the award to Robert Preston, DCLC Tutor Trainer. Ms. Mountford has greatly contributed to the Literacy Council by

tutoring an ESL student as well as assisting in ESL classes.

Greg Deeck, owner of Grassman and Son landscaping services of Media, received the Community



Support award. Grassman and Son provides grass-cutting and snow-removal services for DCLC pro bono.

Many of the evening’s honorees gave a few words of thanks to the Literacy Council staff and volunteers when receiving their awards. At the end of her speech, Ms. Moskatova spoke for all DCLC students: “I want to say thank you so much to all our teachers, tutors, and volunteers for giving us the most valuable thing in the world: your personal time, your hard work and your special hearts!”



2217 Providence Avenue, Chester
Hours: Monday-Thursday 9 a.m.-8 p.m.
Friday 9 a.m.-5 p.m.

Phone: 610.876.4811
Fax: 610.876.5414
E-mail: delco@delcoliteracy.org

DCLC Celebrates 35th Anniversary at Open House

DCLC celebrated its 35th Anniversary and International Literacy Day by displaying its achievements during a September 8th Open House. Approximately 50 area residents attended, touring the facilities, listening to presentations and speaking with volunteers and students.

Several DCLC adult learners were recognized for writing essays about helping the community as part of the Sun East Federal Credit Union “People Helping People” contest. Frances Carter of Eddystone is pictured, at right below, with Mike Skay of Sun East and Susan Keller, DCLC Volunteer Coordinator.



Team Sandy Runs for DCLC

Ed McCann of Woodlyn used to run to cope with his grief over losing his 23-year-old sister, Sandra, to a drunk driver in 1994. Now Ed runs to honor his sister and raise money for DCLC in her name. Ed organizes runners and walkers to participate in one of the Philadelphia Marathon events as a tribute to his late sister, calling his athletes Team Sandy.

Passionate about education, Sandra was completing her student-teaching assignment at the time of her death. Ed carries on her passion through his teaching at Academy Park High School and his support of DCLC. Team Sandy is a living memorial that allows people of all ages and abilities to run and walk so others can read, write, speak English, and improve their lives with help from DCLC.

In its first two years, Team Sandy has raised more than \$7,000. Corporate sponsors include Duffers Restaurants, Geoffrey Prudhomme, Self Expressions Counseling, Springfield-Hanby Masonic Lodge, Synergy Print Design, and Technology Conservation Group.

If you are interested in joining Team Sandy as a walker, runner, and/or fund-raiser, please contact Ed McCann at mccannman@hotmail.com.

Naomi Bailey of Upper Darby obtained a GED at the age of 53 so she could retain her status as an accredited child care provider. Seven years later she earned an Associate’s Degree from Northampton Community College – one class at a time. Currently, she is a math coordinator for DCLC, overseeing small-group math tutoring held at Sellers Library in Upper Darby. “You’re never too old to pursue your dream,” Ms. Bailey told the Open House guests.



“We feel supported and energized by the turnout today,” declared DCLC Executive Director Madeline Bialecki, acknowledging how inspiring it is to celebrate the accomplishments of literacy students and their tutors.

Members of several local Rotary clubs, including Swarthmore and Chester, attended the event in support of Rotary’s overall commitment to improving literacy levels worldwide. Refreshments for the event were provided by 320 Market of Swarthmore.

DCLC Staff

Madeline Bialecki, Executive Director
Deb Charley, ESL/FL Coordinator
Karen Hamilton, ABE/GED Coordinator
Susan Keller, Volunteer Coordinator
Naomi Bailey*, Math Coordinator
Russell Bankes*, Move Up Instructor
Gloria Beam*, GED Instructor
Patricia Boccella*, Administrative Assistant
Gwen Cottman*, GED Instructor
Maureen Culbert*, Bookkeeper
Ann Gilligan*, Workplace Literacy Instructor
Nancy Kirkwood*, ESL Instructor
Kim Kondla*, Tutor Trainer
Olga Moskatova*, Evening Receptionist
Tatiana Moskatova*, Data Entry
Reisa Mukamal*, Classroom Assistant
Bob Preston*, Tutor Trainer
Kristine Songster*, Family Literacy Instructor
* part-time

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Shonette Harrison Carew, Vice President
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Suzanne M. Davis, Secretary
Kimberly Bryan
Rick Durante
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Iron Hill in Media is sponsoring GIVE 20% to Benefit DCLC on Wednesday, May 4.
Tear off this coupon, enjoy dinner at Iron Hill in Media between 5 and 10 p.m., and contribute to DCLC.

Coupons may not be distributed on Iron Hill premises.
On-site solicitation will result in termination of your event.
Redeem only at Iron Hill Brewery in Media, PA
Offer Valid 5/4/11 ONLY

Delaware County Literacy Council

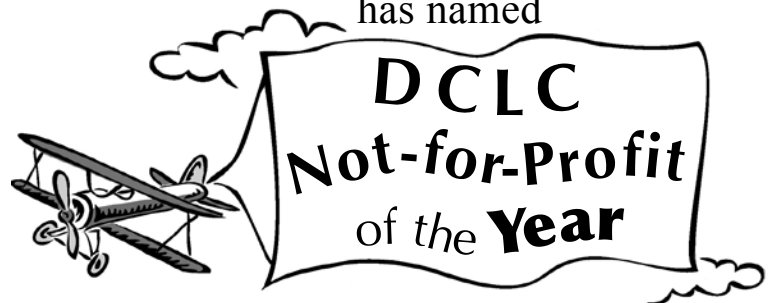
GIVE 20%...means have dinner with us on Wednesday 5/4 from 5:00 – 10:00 pm and we'll donate 20% of your food bill (excluding alcoholic beverages) to the Delaware County Literacy Council. Thank you for your support.

IRON HILL BREWERY & RESTAURANT
30 EAST STATE STREET MEDIA PA 19063 610 627.9000 WWW.IRONHILLBREWERY.COM

Save the Dates:

May 4	Iron Hill <i>Give 20</i> Fund-raiser
June 15	GED Graduation
September 8	International Literacy Day Open House
November 5	Mick Moloney
November 16	Annual Literacy Celebration
December 14	10,000 Villages Shopping Fund-raiser

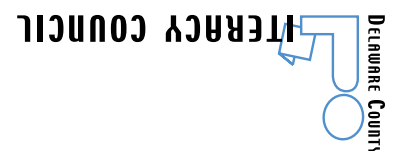
Delaware County Chamber of Commerce
has named



Watch for details at www.delcoliteracy.org.



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Chester, PA 19013



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